

Politique de confidentialité

PRIVACY NOTICE

The purpose of this Privacy Notice is to inform you that MUZIX GROUP TRADE & SERVICE COMPANY (registered office: Forgach str. 21.1139 Budapest, company registration number: 01-09-193954, EU VAT number: HU25000760, hereinafter referred to as "Company") has made you aware of the fact that you are the user of the <https://muzix.eu/>, as a visitor to our website and webshop and as a user of our services, we inform you in a concise, easily accessible manner, in clear and plain language, about the data management and data protection rules of our Company.

1. DATA PROCESSING PRINCIPLES, DATA CONTROLLER, DATA PROCESSORS

What principles do we follow in our data management?

Our Company follows the following principles in the processing of your data:

- a) we process personal data lawfully and fairly and in a transparent manner for you ("lawfulness, fairness and transparency").
- b) we collect personal data only for specified, explicit and legitimate purposes and do not process it in a way incompatible with those purposes ("purpose limitation" principle).
- (c) the personal data we collect and the process is adequate, relevant and limited to what is necessary for the purposes for which they are processed ("data minimisation" principle).
- (d) Our Company will take all reasonable steps to ensure that the data we process is accurate and, where necessary, kept up to date, and that inaccurate personal data is promptly deleted or rectified ("Accuracy" principle).
- (e) we store personal data in a form that permits identification of you for no longer than is necessary for the purposes for which the personal data are processed ("limited retention" principle).
- (f) we implement appropriate technical and organisational measures to ensure adequate protection of personal data against unauthorised or unlawful processing, accidental loss, destruction or damage ("integrity and confidentiality" principle).

On what basis do we process your personal data?

Our Company may process your personal data under different legal bases depending on the service you have provided to our Company. Our Company only processes the personal data that you provide to our Company, our Company does not otherwise collect personal data about you. The legal bases for processing personal data may include the following:

- a) your prior informed and voluntary consent;
- b) processing may be necessary for the performance of a contract with you;
- (c) in some cases, the processing of your data is based on legal requirements and is mandatory;
- d) in certain cases, our Company or a third party has a legitimate interest in the processing of your personal data, such as the operation, development, and security of our website, webshop.

Who processes your personal data?

Your personal data is processed by Muzix Group Trading and Services Limited Liability Company.

- Our registered office.
- Forgach str. 21., 1139 Budapest and Forgach str 11-13 1139 Budapest.
- Company's websites:

Corporate website: <https://muzixgroup.com/>

Webshop: <https://muzix.eu/>

- Postal address: 1139 Budapest, Forgách utca 21.
- Our telephone number: + 36-30-907-0709
- E-mail address: eu.info@muzixgroup.com
- EU Tax number: HU25000760
- company registration number: 01-09-193954

Who else outside Muzix Group Ltd. can access your personal data?

In the course of our data management activities, our Company may use third parties to provide certain services, to fulfill obligations imposed on our Company, and for your convenience. These third parties ("data processors") may process your personal data on behalf of our Company on our behalf.

Our Company's hosting service provider is UNAS Online Kft. (registered office: 9400 Sopron, Kőszegi út 14, company registration number: 08-09-015594, e-mail address: unas@unas.hu, hereinafter referred to as "Hosting Service Provider"). Our Company's accountant is Taxprofiteer Könyvelő és Szolgáltató Kft. (The legal representative of our Company is: Dr. Attila Nagy MBA Attorneys at Law, registered office: 1088 Budapest, Bródy Sándor utca 2, Budapest, hereinafter referred to as "Attorney at Law").

Our Company has contractual relations with the following courier services (hereinafter collectively referred to as "Courier Service(s)"):

- GLS General Logistics Systems Hungary Csomag-Logisztikai Korlátolt Felelősségű Társaság (registered office: 2351 Alsónémedi, GLS Európa utca 2., company registration number: 13-09-111755, tax number: 12369410-2-44), courier service.

2. DATA PROCESSING CARRIED OUT BY OUR COMPANY

In this section, you will find information about which personal data are processed by our Company in the course of certain activities, for what purposes and for how long, and the legal basis for our Company's activities involving such processing.

2.1 Registration on muzix.eu

Brief description of the activity. Registration is only possible by entering the personal data provided in this section, therefore if you do not provide the personal data requested during registration, your registration will fail. In case of unsuccessful registration, the data entered will not be recorded. You can check, modify and delete the personal data you have provided during registration under the 'My Account' section of the website. Our Company will interpret the deletion of your account as a withdrawal of consent to data processing and a request for the deletion of the data provided during registration. You have the right to withdraw your consent at any time. In accordance with the above, our Company will delete the data provided during registration, excluding data relating to orders already fulfilled, for which data retention periods are subject to mandatory accounting and tax legislation.

- The purpose of data processing: to facilitate your contact with us, to provide you with a more complete user experience.

- Legal basis for processing: informed and voluntary consent.
- Scope of data processed: surname, first name, e-mail address.
- Duration of processing: until the account is deleted or consent to processing is otherwise withdrawn.
- Recipients of the personal data: the data you provide during registration as described above will be immediately recorded on the Hosting Provider's server after the registration is finalised.

2.2 Ordering products from the muzix.hu webshop

Short description of the activity. The data provided by you when ordering a product will be sent to our Company after the product order has been finalised ('Order' button).

The purpose of the processing is to establish, define the content of, modify, monitor the performance of, invoice the fees arising from and enforce the claims relating to the sales contract for the products distributed by our Company. The purpose of the processing of the e-mail address is to fulfill the legal obligation (sending of confirmation e-mails) incumbent on our Company pursuant to Section 6 (2) of the Act on the Protection of the Intellectual Property Rights of the Purchaser.

Legal basis for processing: the processing is necessary for the performance of a contract with you and for the performance of the legal obligations of our Company.

Data processed: first name, surname, e-mail address, delivery address, billing address, telephone number, details of your purchases (product, quantity, price, date), payment details (bank account number, cash on delivery), delivery date.

Duration of data processing: the data is processed by our Company from the date of order fulfillment until the end of the general five-year limitation period under civil law (Civil Code, § 6:22), after which it is deleted. Within the limitation period under civil law, a dispute may arise between you and our Company that requires the identification of the specific order, which is possible with the data you provided when ordering the product. Our Company is obliged to keep the invoices issued in the course of the product order for a period of 8 years pursuant to § 169 (1) and (2) of the Civil Code.

The recipients of personal data. The transmission of your name and delivery address is necessary for the delivery of the product, and the e-mail address and telephone number are necessary for the contact necessary for the delivery, in particular for the purpose of agreeing on a specific delivery date. The invoice issued for the product order will be forwarded by our Company to the Accountant. In the event of a dispute, our Company may forward the order details to the Lawyer.

2.3 Data processing in the course of consumer complaint handling

Short description of the activity. You can make your complaint by sending an e-mail to eu.info@muzixgroup.com or by calling + 36-30-907-0709. The telephone call is not recorded by our Company, complaints sent by e-mail are immediately recorded in electronic form on the server of the Service Provider.

The purpose of data processing: the statutory warranty and guarantee obligations in respect of the products marketed by our Company, and also the obligation to provide a warranty or guarantee for the products and services supplied by our Company.